



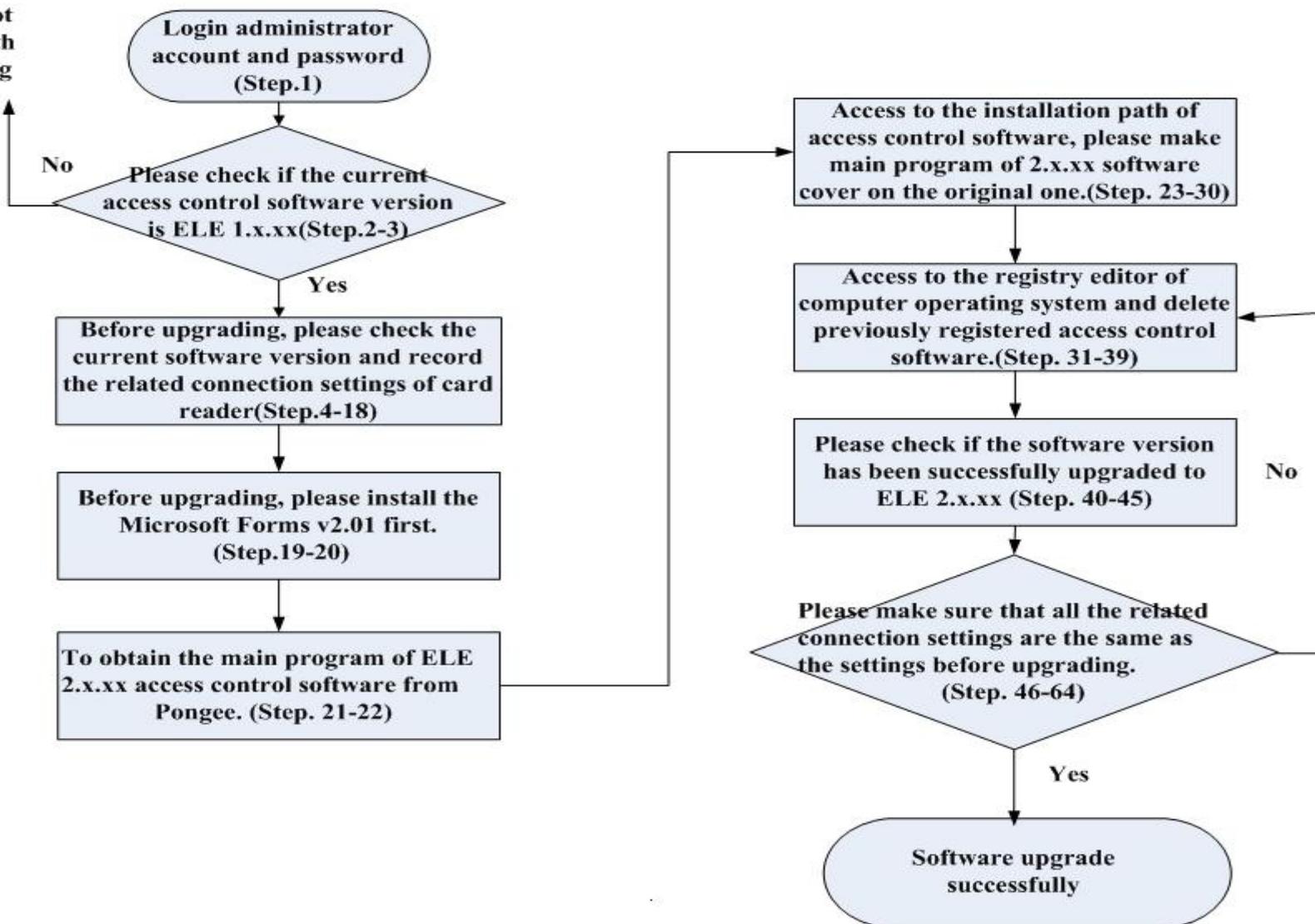
Software upgrade instructions  
version: access control software of ELE <sup>®</sup>  
v1.x.x.x upgrade to v2.x.x.x



Pongee Industries Co., Ltd.

Copyright ©Pongee Industries Co., Ltd.

Please do not continue with the following steps



# FAQ:Software upgrade instructions

version: access control software of ELE v1.x.x.x upgrade to v2.x.x.x



**The example illustration:**

**ELE series are latest access control software , the latest version is 2.x.xx (Add (1)support PFP/PP-3702 series reader(2)Fingerprint setting(3)Alarm timer setting(4)E-mail setting)**

**We provided the correct upgrade steps for users to ensure good data security & normal connection after upgrading.**

**Instruction: 1.Login administrator account and password**

**1** : Please log in to the administrator account system first

Account name: pegasus

Password: pongee

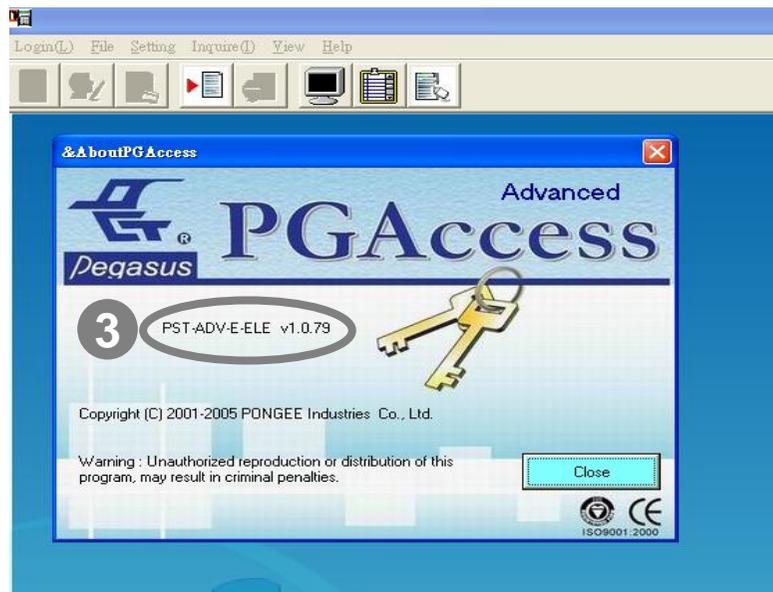
# FAQ:Software upgrade instructions

version: access control software of ELE v1.x.x.x upgrade to v2.x.x.x



**Instruction: 2.Please check if the current computer access control software version is ELE 1.x.xx (If not, please do not follow the steps to upgrade the software.)**

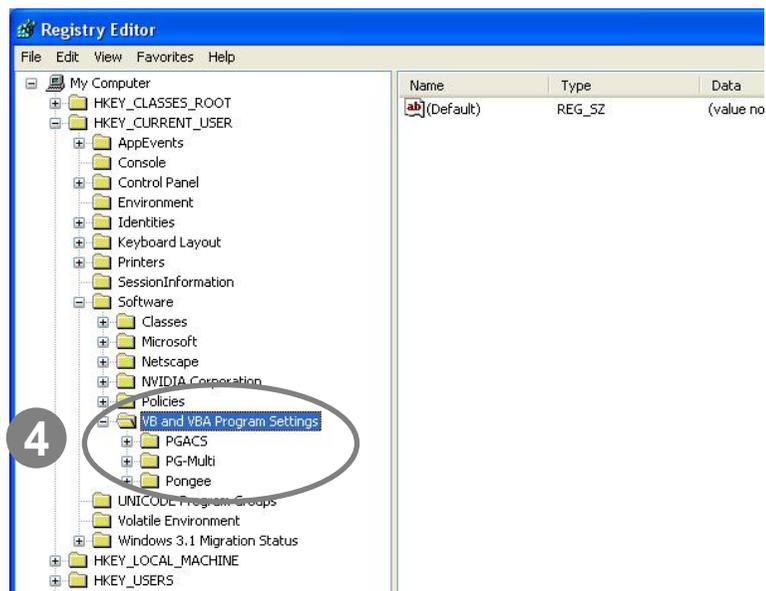
**2** :Click the menu "Help" and drop-down display window then click " About "



**3** :In this <example>, we can know the current version of Access Software "PST-ADV-T-ELE v1.0.79" is "ELE 1.x.xx Series"

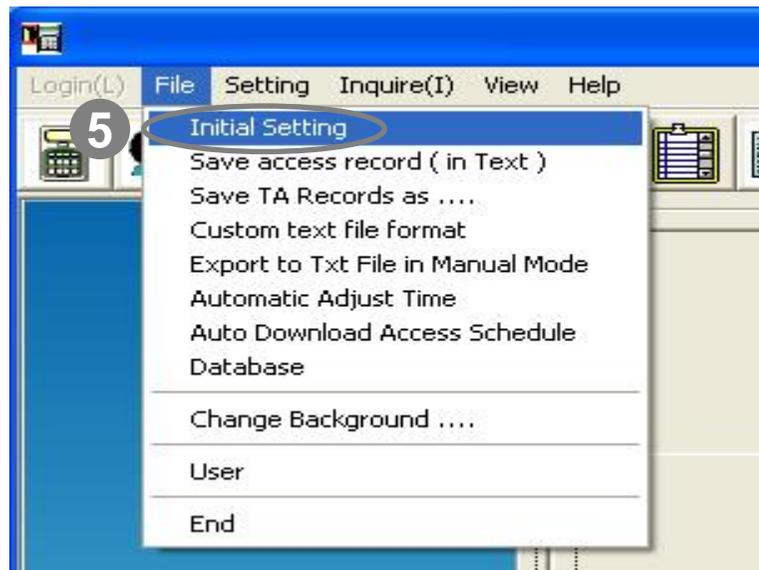
# FAQ:Software upgrade instructions

version: access control software of ELE v1.x.x.x upgrade to v2.x.x.x



**Instruction: 3.**To upgrade the ELE access software into 2.x.xx, please make sure the card reader configuration settings of the current 1.x.xx control software are "Initial Setting", "Connect Setting" and "Reader setting"

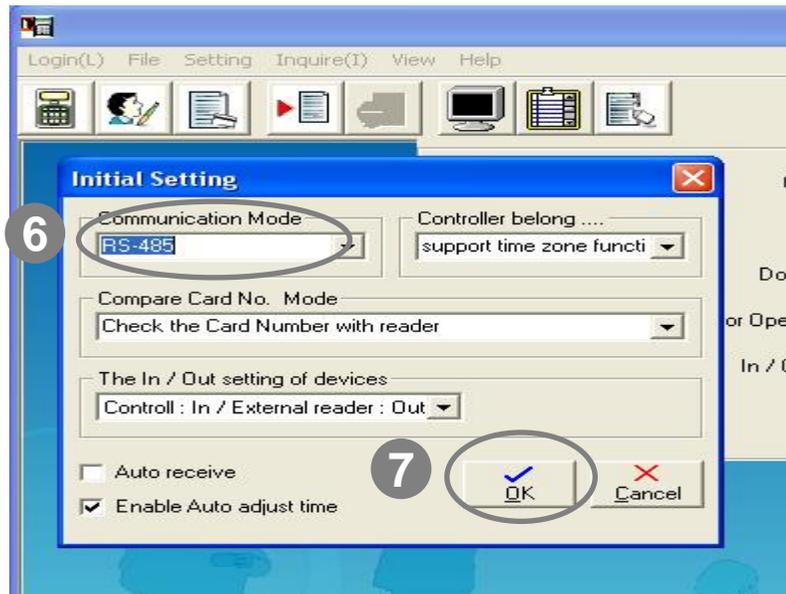
**4** : Access control software need to do the related connection settings of reader in the computer. If you want to upgrade the software, the original connection settings recorded in the computer will be cancelled. Hence, you have to remember the current settings before upgrading. (as top-left photo, this is Windows XP registry Editor -"regedit" records the location of access software registry file )



**5** : Click the function menu " File" and Drop-down display window than click the " Initial Setting "

# FAQ:Software upgrade instructions

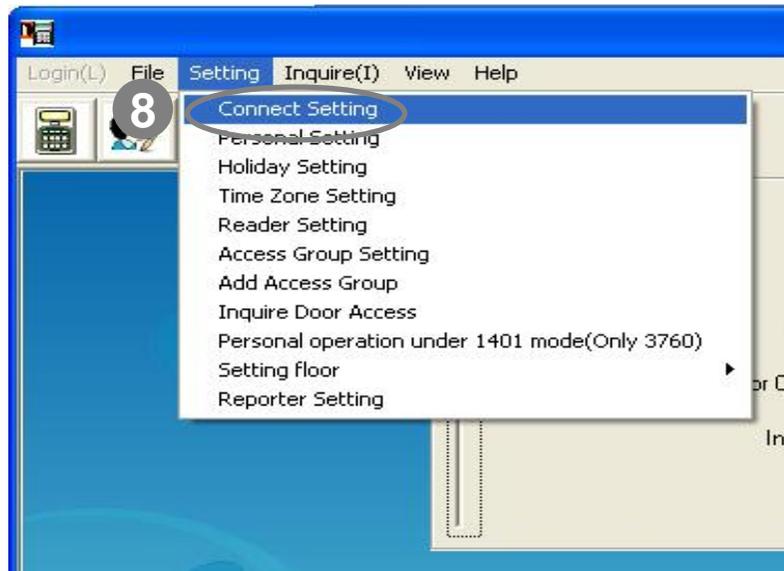
version: access control software of ELE v1.x.x.x upgrade to v2.x.x.x



**Instruction: 3.**To upgrade the ELE access software into 2.x.xx, please make sure the card reader configuration settings of the current 1.x.xx control software are "Initial Setting", "Connect Setting" and "Reader setting"

**6** : Please note that current "Communication Mode" setting( shown as top-left photo)

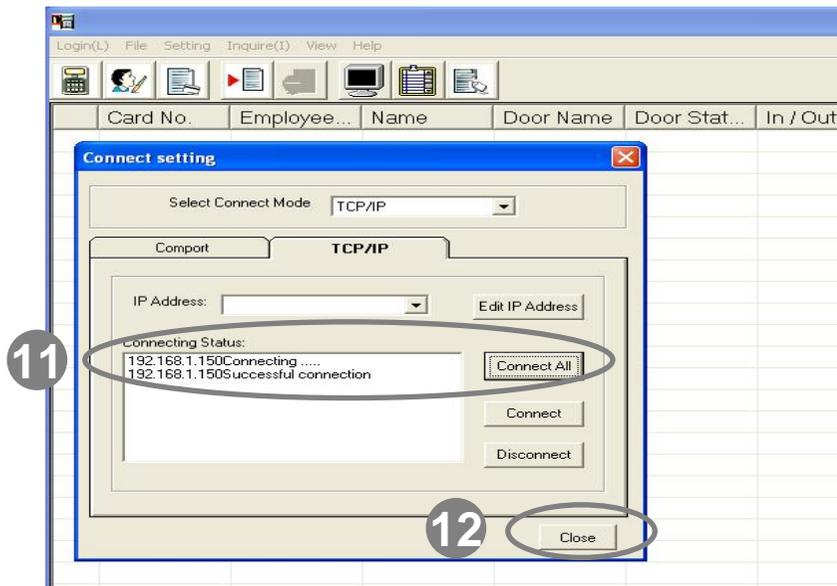
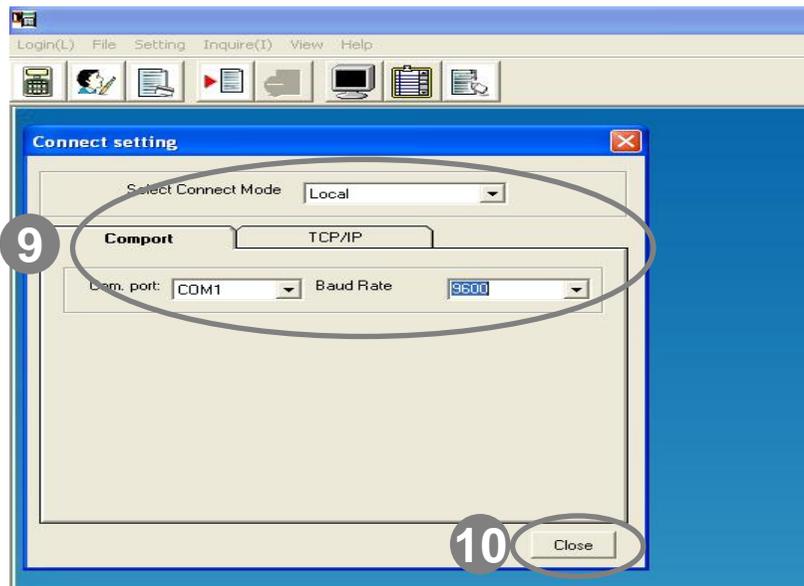
**7** : Click "OK" button to complete



**8** : Click the menu "Setting (S)" and drop-down display window then click " Connect Setting"

# FAQ:Software upgrade instructions

version: access control software of ELE v1.x.x.x upgrade to v2.x.x.x



**Instructions: 3.To upgrade the ELE access software into 2.x.xx, please make sure the card reader configuration settings of the current 1.x.xx control software are "Initial Setting", "Connect Setting" and "Reader setting"**

**9** : If the " Select Connection Mode " is " Local ", please record the current Com port number and baud rate (shown as top-left photo)

**10** : Click " Close " button to complete

**11** : If the " Select Connection Mode " is " TCP/IP ", Please click " Connect all, then the software will automatically detect your " current " all TCP / IP address of the device, please record TCP / IP address.

**12** : Click "Close" button to complete

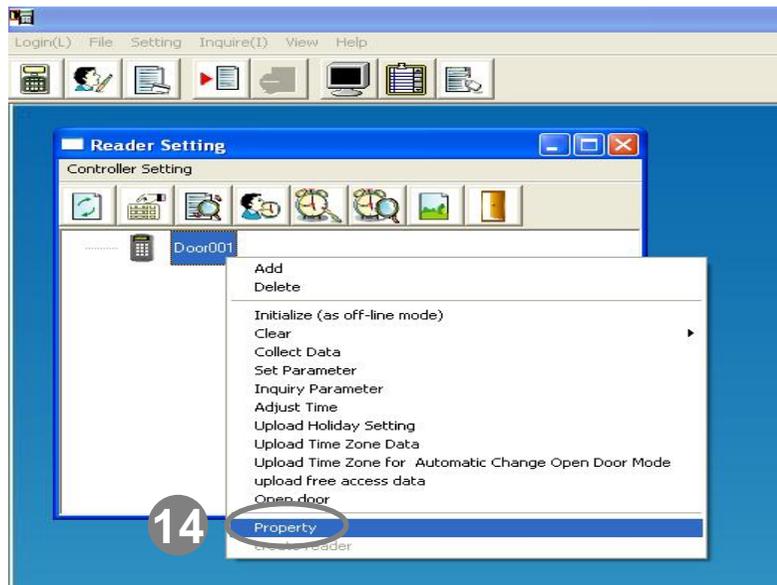
# FAQ:Software upgrade instructions

version: access control software of ELE v1.x.x.x upgrade to v2.x.x.x



**Instructions: 3.To upgrade the ELE access software into 2.x.xx, please make sure the card reader configuration settings of the current 1.x.xx control software are "Initial Setting", "Connect Setting" and " Reader setting**

**13** : Click the menu " Setting (S) " and drop-down display window then click " Reader Setting "



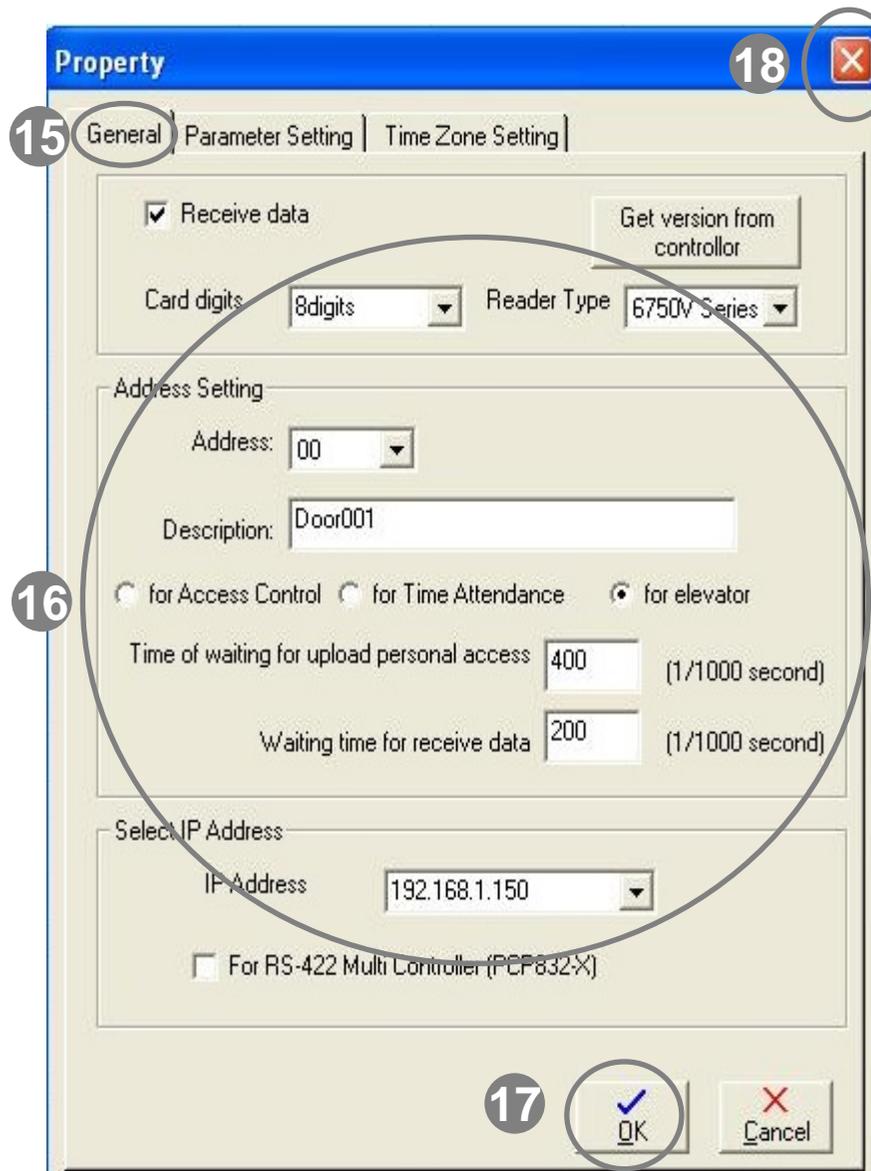
**14** : In the " Reader setting " menus, please click the " card reader " , it will drop-down display window, then please select " Property"

pegasus®

# FAQ:Software upgrade instructions

version: access control software of ELE v1.x.x.x upgrade to v2.x.x.x

**Instruction: 3.To upgrade the ELE access software into 2.x.xx, please make sure the card reader configuration settings of the current 1.x.xx control software are "Initial Setting", "Connect Setting" and " Reader setting**



**15** :Click " General " tab

**16** :Please record all the settings of card reader in gray circle (the settings in this figure is for reference only)

**17** :Press " OK " to save the setting

**18** :After checking and recording step 4-17 connection-related settings, please close the access control software

# FAQ:Software upgrade instructions

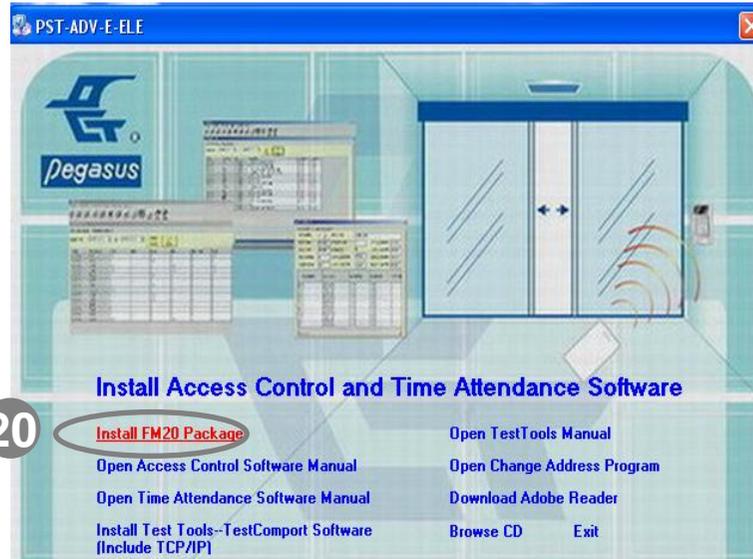
version: access control software of ELE v1.x.x.x upgrade to v2.x.x.x



**Instruction:4.Before upgrading the access software into 2.x.xx ELE series, please install the Microsoft Forms v2.01 first.**

**19** : Please install Microsoft Forms v2.01 first.

\*Note: This file also called as FM20 or fm2past.exe, you can download it via the internet



**20** : You can also click "Install FM20 package" in ELE Access Software 2.x.xx series CD to install it.

# FAQ:Software upgrade instructions

version: access control software of ELE v1.x.x.x upgrade to v2.x.x.x

**Instruction:5.To obtain main program of ELE 2.x.xx series access software from Pongee**



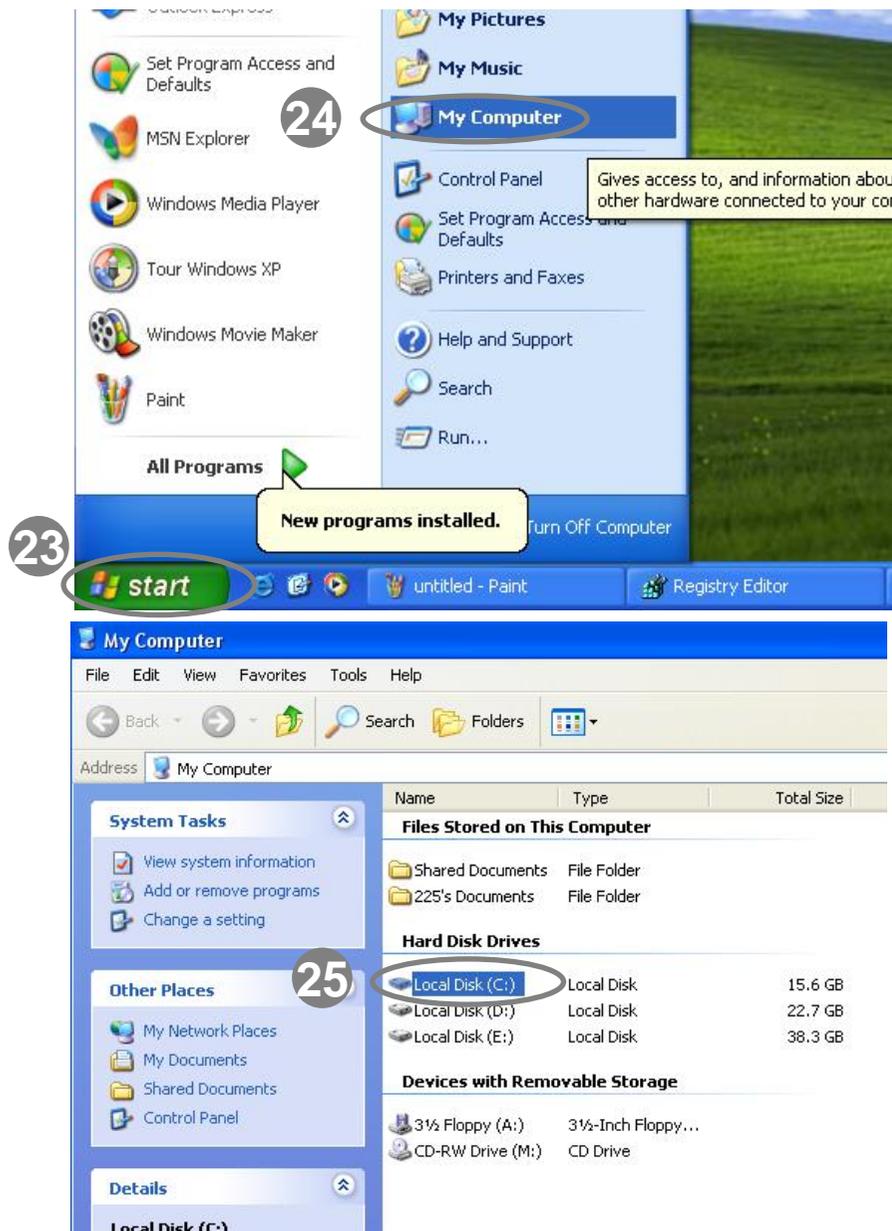
**21** :To obtain the zip file of main program of ELE 2.x.xx series access software from PONGEE (Please contact our sales rep. or leave message in our website. ) (This example provides ele-v2.1.24.rar, version of the main program for the ELE v2.1.24 ), please use a unzip software to decompress the file.



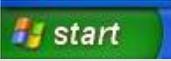
**22** :After decompressing the zip file, you will find the main program of access software "Acs.exe", then please copy it

# FAQ:Software upgrade instructions

version: access control software of ELE v1.x.x.x upgrade to v2.x.x.x



**Instruction: 6.**To access to the software installation path and make the copied 2.x.xx of access control software cover on the main program of ELE 1.x.xx software.

23 : Click 

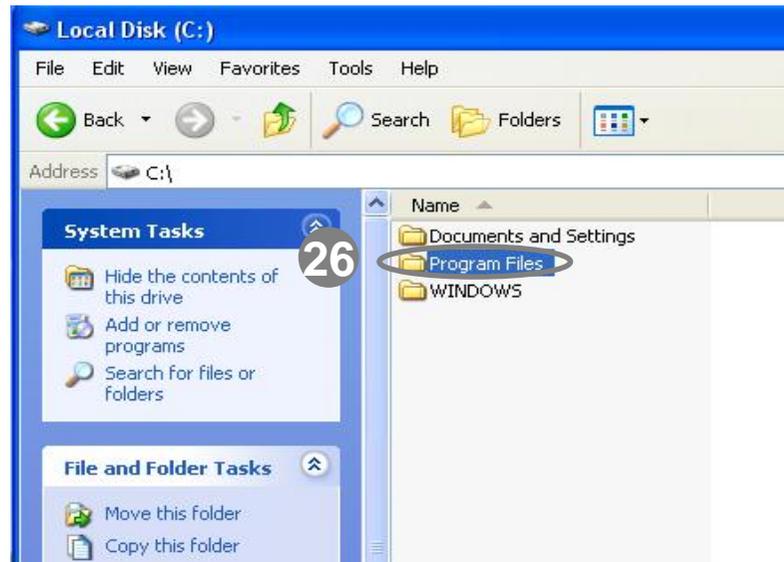
24 : select "My Computer "

25 : Please enter " Local Disk(C:)" folder.



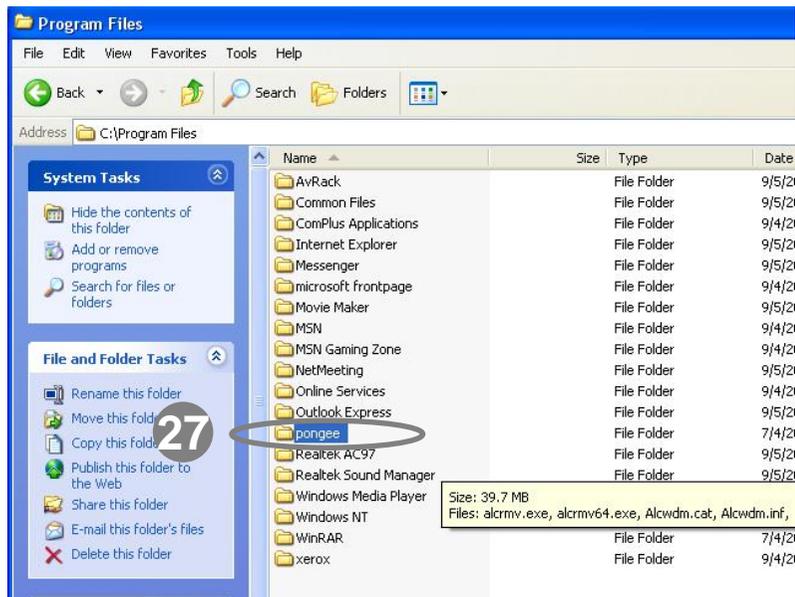
# FAQ:Software upgrade instructions

version: access control software of ELE v1.x.x.x upgrade to v2.x.x.x



**Instruction: 6.To access to the software installation path and make the copied 2.x.xx of access control software cover on the main program of ELE 1.x.xx software.**

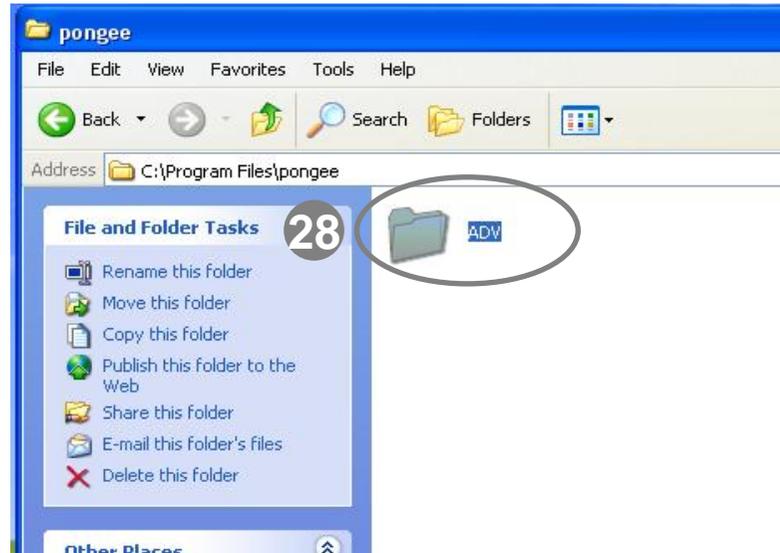
**26** : Please enter "Program Files" folder



**27** : Please enter "pongee" folder

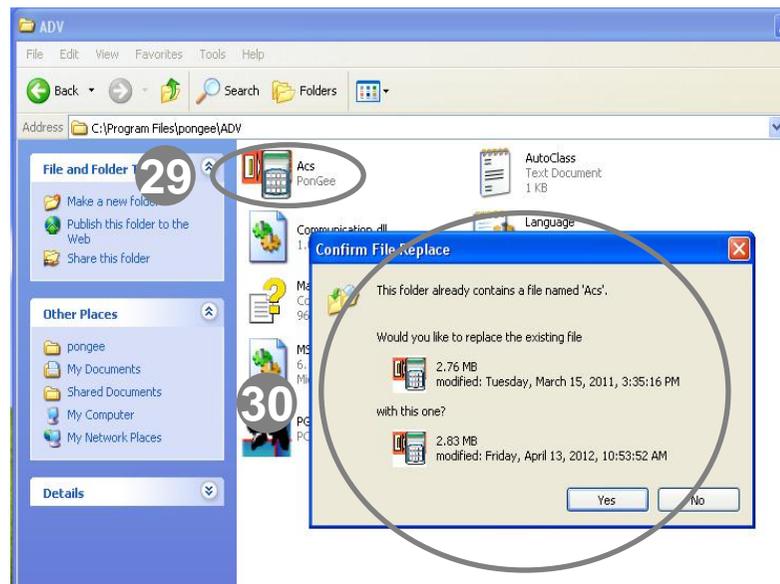
# FAQ: Software upgrade instructions

version: access control software of ELE v1.x.x.x upgrade to v2.x.x.x



**Instruction: 6.** To access to the software installation path and make the copied 2.x.xx of access control software cover on the main program of ELE 1.x.xx software.

**28** : Please enter "ADV" folder



**29** : You can see and the main program of access control software "Acs.exe"

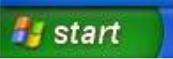
**30** : Click the right mouse button to select "Paste" and choose "Yes". Then, the original "Acs.exe" will be covered.

# FAQ:Software upgrade instructions

version: access control software of ELE v1.x.x.x upgrade to v2.x.x.x

**Instruction:7. Delete previously registered access control software from the registry editor of computer operating system, it can make the new ELE 2.x.xx series of access control software runs smoothly.**



**31** : Click 

**32** : Select "Run "

**33** : Appears "Run "dialog box, type "regedit "in the "Open " blank field



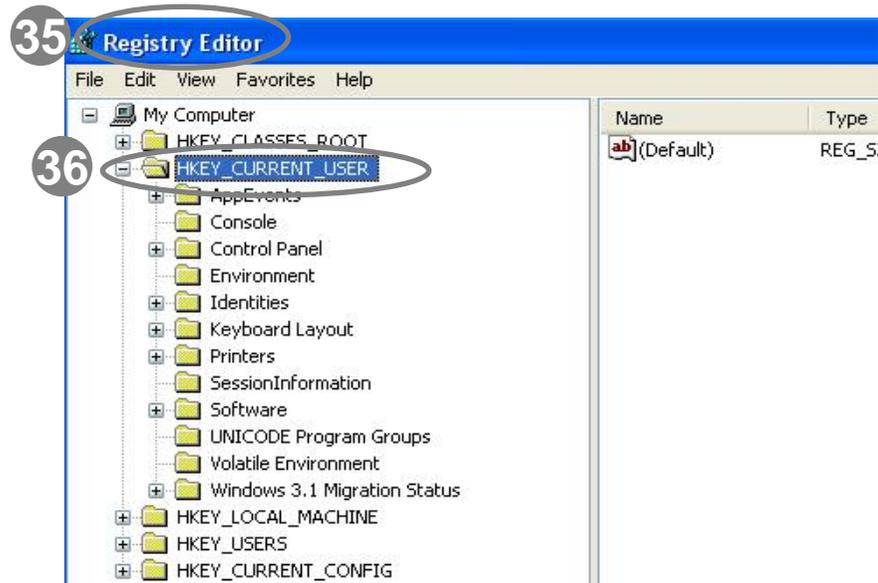
**34** : Press "OK "

\*Note: "regedit " is the syntax for accessing Microsoft 's Registry Editor

# FAQ:Software upgrade instructions

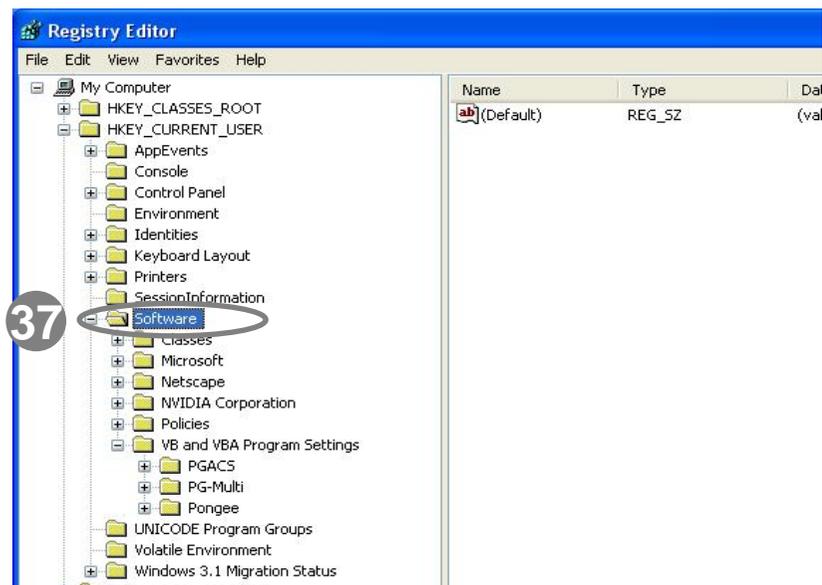
version: access control software of ELE v1.x.x.x upgrade to v2.x.x.x

**Instruction:7. Delete previously registered access control software from the registry editor of computer operating system, it can make the new ELE 2.x.xx series of access control software runs smoothly.**

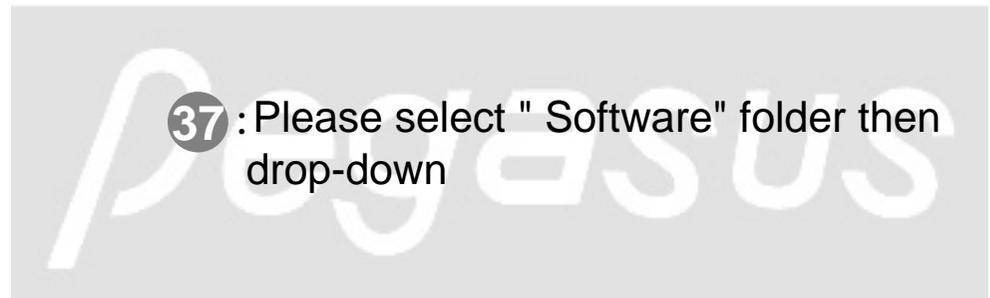


35 : At this moment, you are in the "Registry Editor " of computer's operating system

36 : Please select "HKEY\_CURRENT\_USER" folder then drop-down



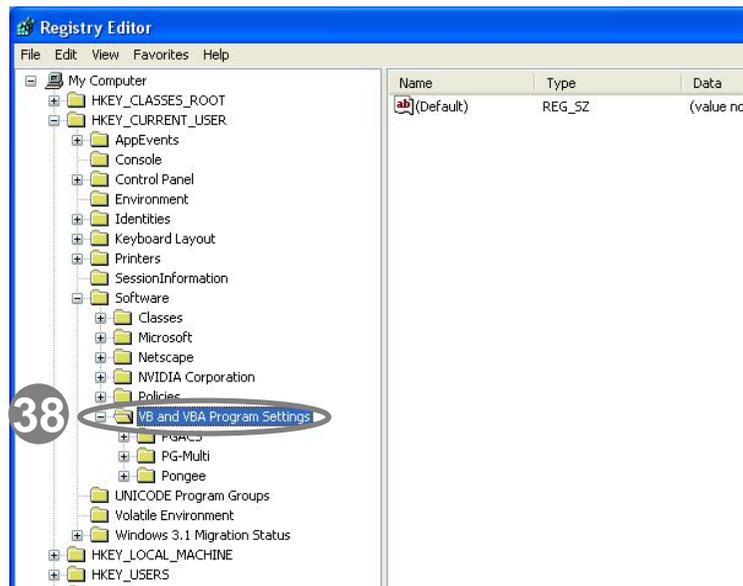
37 : Please select " Software" folder then drop-down



# FAQ:Software upgrade instructions

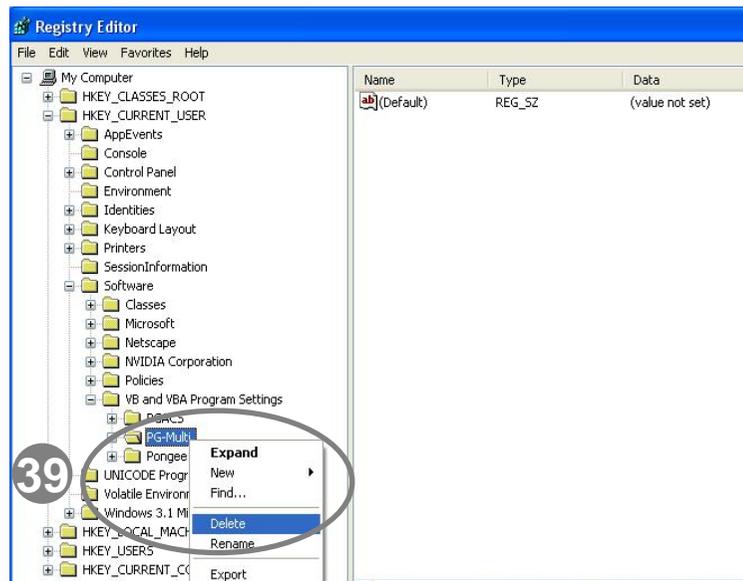
version: access control software of ELE v1.x.x.x upgrade to v2.x.x.x

**Instruction:7. Delete previously registered access control software from the registry editor of computer operating system, it can make the new ELE 2.x.xx series of access control software runs smoothly.**



**38** : Please select " VB and VBA Program Settings" folder then drop-down

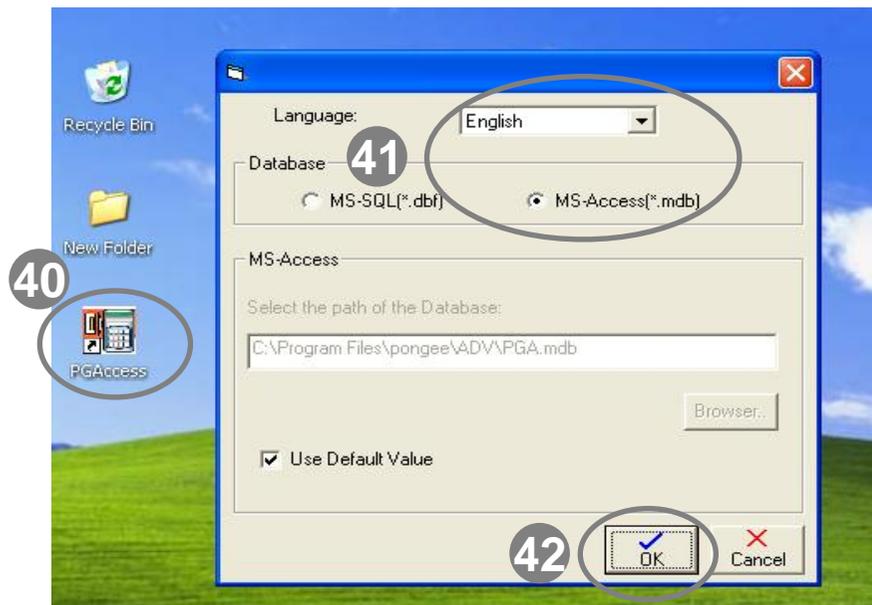
**39** : As we mentioned in step **4** , the access software registry file was recorded in this folder, please select "PG-Multi" folder and click the right mouse button to delete.



Note: Please make sure that it has been removed before proceeding to next step. It is to prevent the software of ELE2 .x.xx to be interfered by original settings. However, this step will clear all of the original connection settings. Hence, please follow the step **4** to **17** to record the original related connection settings.

# FAQ:Software upgrade instructions

version: access control software of ELE v1.x.x.x upgrade to v2.x.x.x



**Instruction :8.Login access control software and check the software version has been successfully upgraded to ELE 2.x.xx Series**

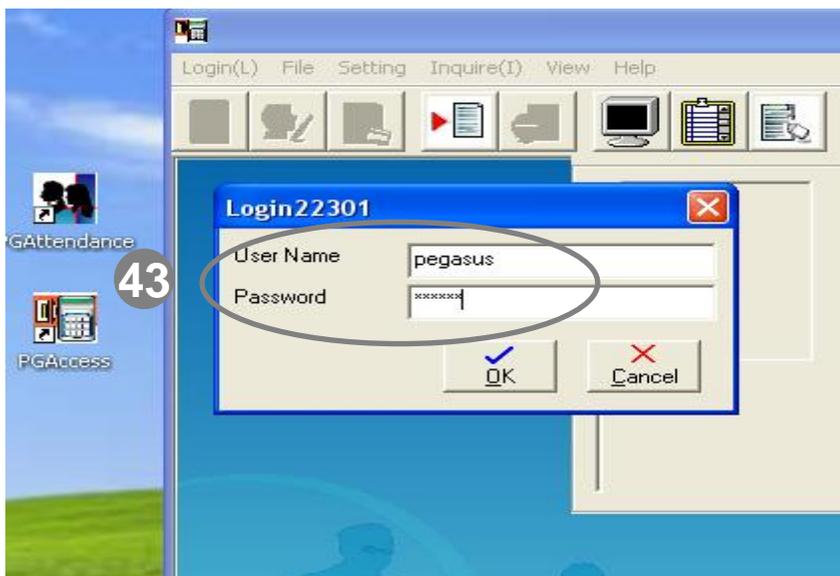
**40** : Please open the access software again.

**41** : You can see the selection window of ELE 2.x.xx access software (as top-left photo). In this < example >, we choose "English", "MS-Access (\*. Mdb) database " which we used before.

**42** : Please click "OK" to complete the initialization of database.

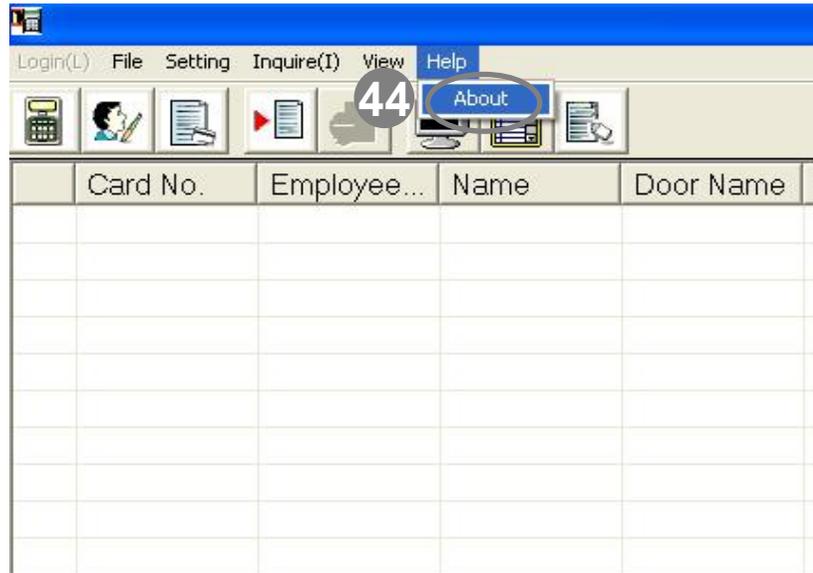
**43** : Please log in to the administrator account system

Account name: pegasus  
Password: pongee



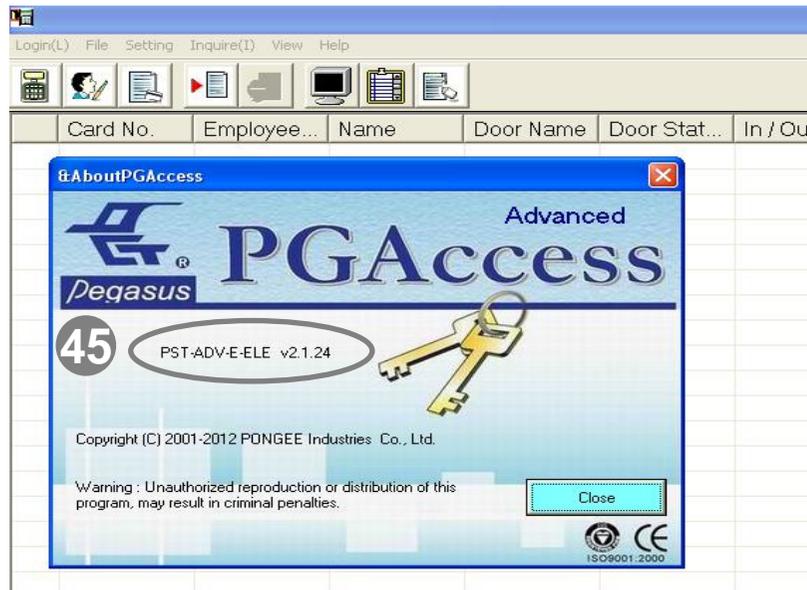
# FAQ:Software upgrade instructions

version: access control software of ELE v1.x.x.x upgrade to v2.x.x.x



**Instructions:8.Login access control software and check the software version has been successfully upgraded to ELE 2.x.xx.**

**44** :Click the menu " Help" and drop-down display window than click " About "

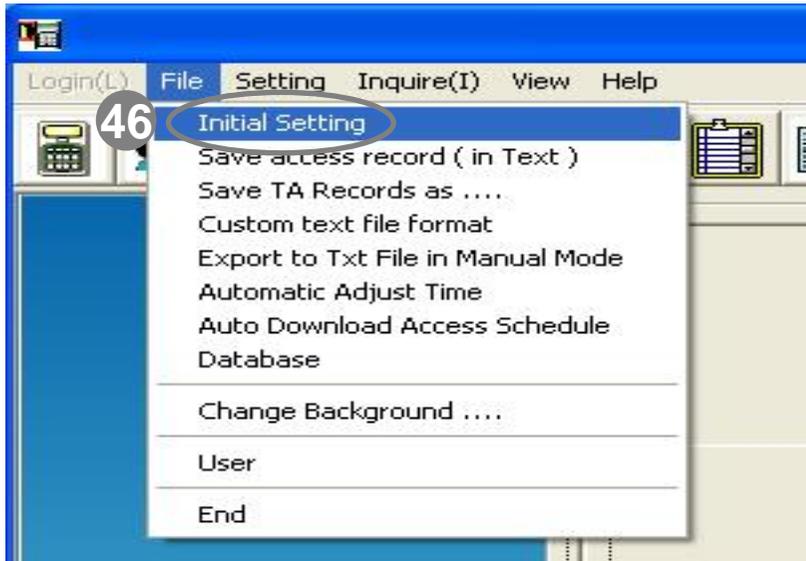


**45** :In this <example>, we can know the current version of the Access software has been upgraded to "PST-ADV-T-ELE v2.1.24 ".

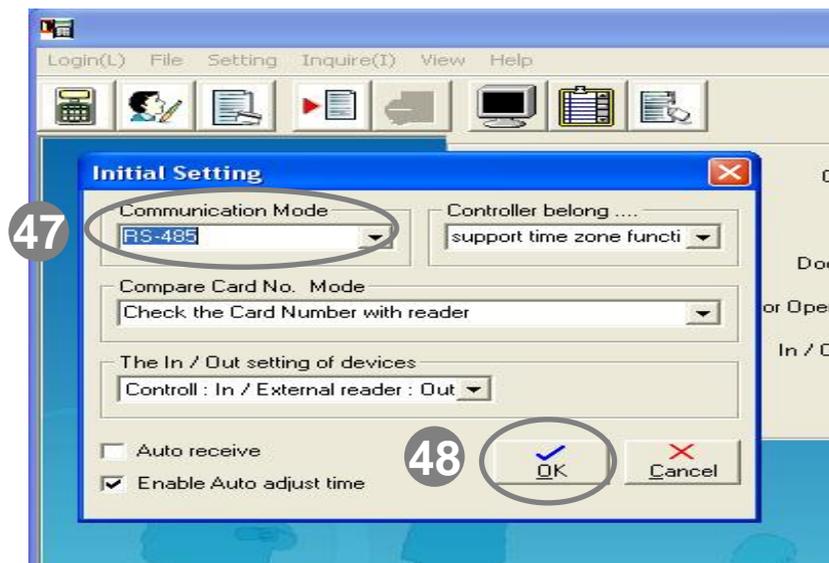
# FAQ:Software upgrade instructions

version: access control software of ELE v1.x.x.x upgrade to v2.x.x.x

**Instruction: 9.**After upgrading to ELE access software 2.x.xx, please must reset up the related connection setting of reader. The sequence of setting is "Initial Setting", "Connect Setting" and "Reader setting", please make sure all the related settings are the same as the settings before upgrading.



**46** : Click the menu "File" and drop-down display window then click "Initial Setting"

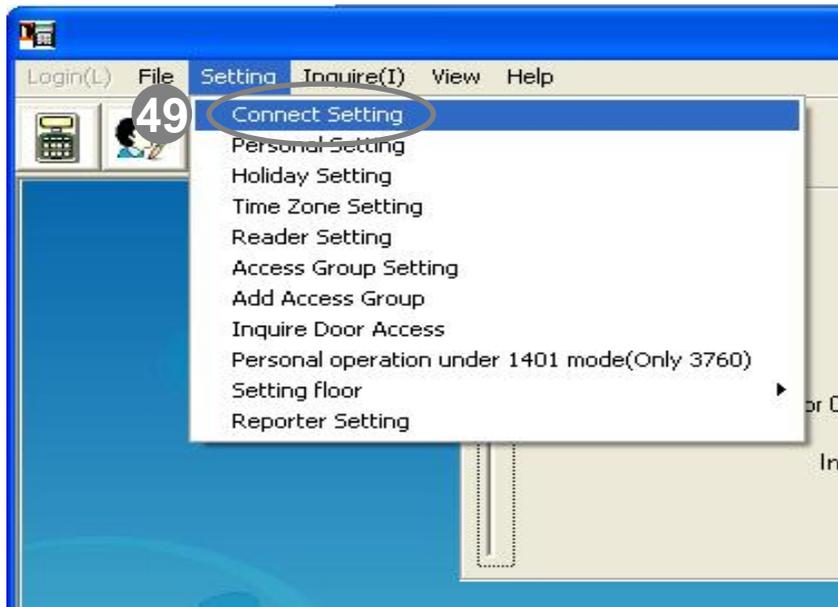


**47** :Please select the same "Communication Mode" as the previous 1.x.xx

**48** :Press " OK " to save the setting

# FAQ:Software upgrade instructions

version: access control software of ELE v1.x.x.x upgrade to v2.x.x.x

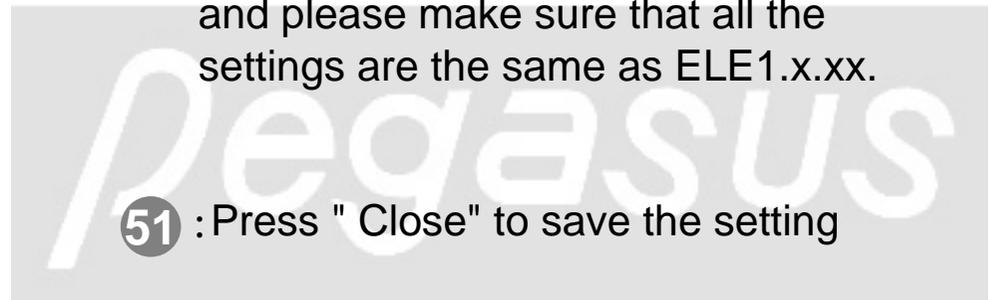
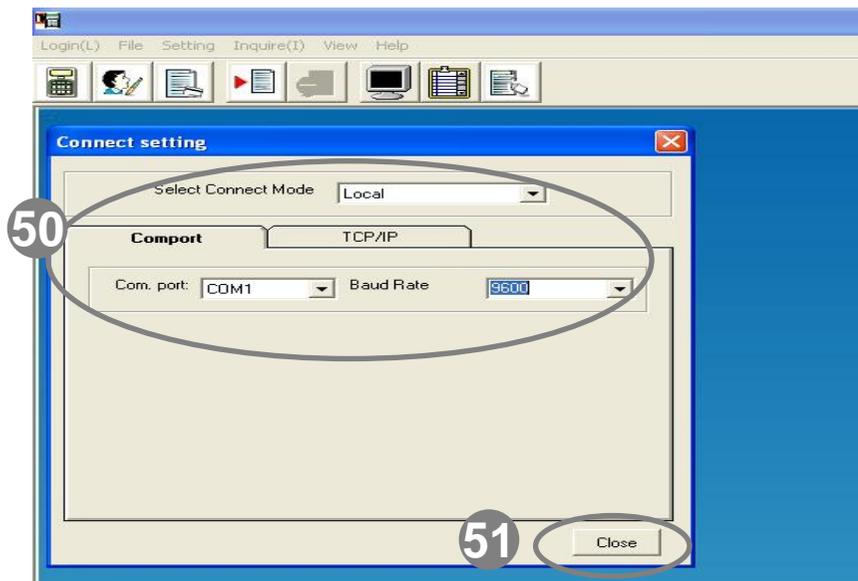


**Instruction: 9.**After upgrading to ELE access software 2.x.xx, please must reset up the related connection setting of reader. The sequence of setting is "Initial Setting", "Connect Setting" and "Reader setting", please make sure all the related settings are the same as the settings before upgrading.

**49** : Click the menu "Setting (S) " and drop-down display window then click " Connect Setting "

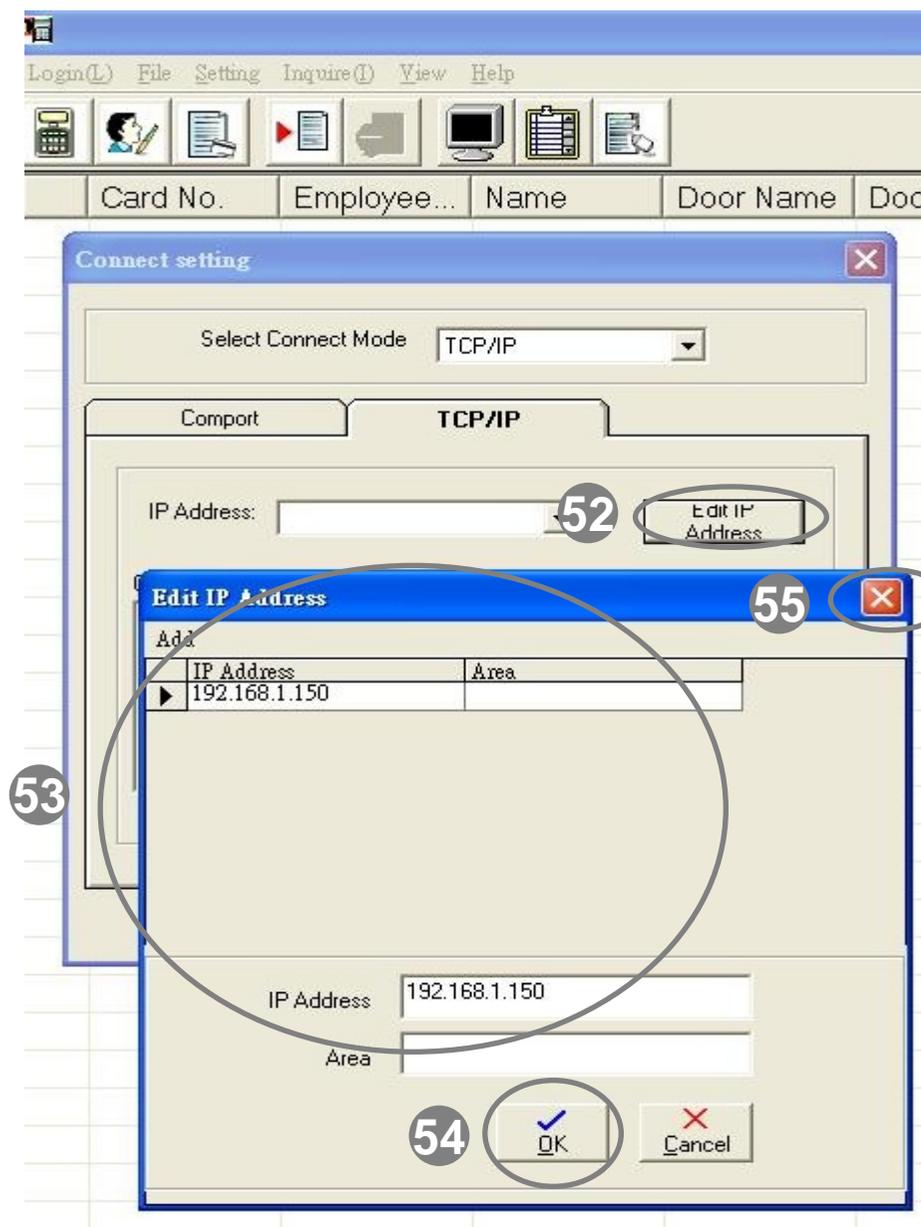
**50** : If the "Select connection method" is "Local" in previous software, please select Com port number and Baud Rate, and please make sure that all the settings are the same as ELE1.x.xx.

**51** : Press " Close" to save the setting



# FAQ:Software upgrade instructions

version: access control software of ELE v1.x.x.x upgrade to v2.x.x.x

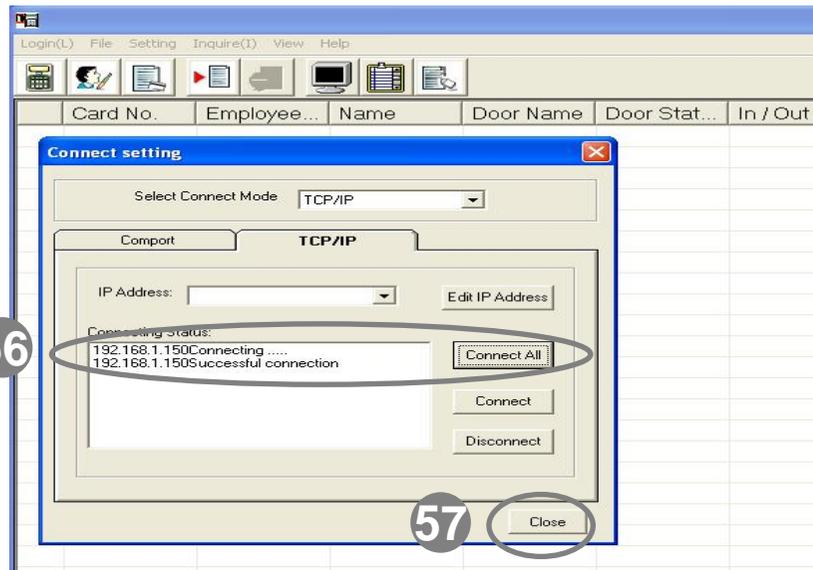


**Instruction: 9.**After upgrading to ELE access software 2.x.xx, please must reset up the related connection setting of reader. The sequence of setting is "Initial Setting", "Connect Setting" and "Reader setting", please make sure all the related settings are the same as the settings before upgrading.

- 52 : If the "Select connection method" is "TCP/IP " in previous software, please select "Edit IP Address "
- 53 :To add the PC-T100 physical IP address, please make sure that the settings must be the same as previous software.
- 54 : Press "OK" to save the setting
- 55 : Finally, press " X" to close the window

# FAQ:Software upgrade instructions

version: access control software of ELE v1.x.x.x upgrade to v2.x.x.x



**Instruction: 9.**After upgrading to ELE access software 2.x.xx, please must reset up the related connection setting of reader. The sequence of setting is "Initial Setting", "Connect Setting" and "Reader setting", please make sure all the related settings are the same as the settings before upgrading.

**56** : Please click " Connect all ", the software will automatically detect your " current " all TCP / IP address of the device which you have set up, please check if it shows " Successfully connection "

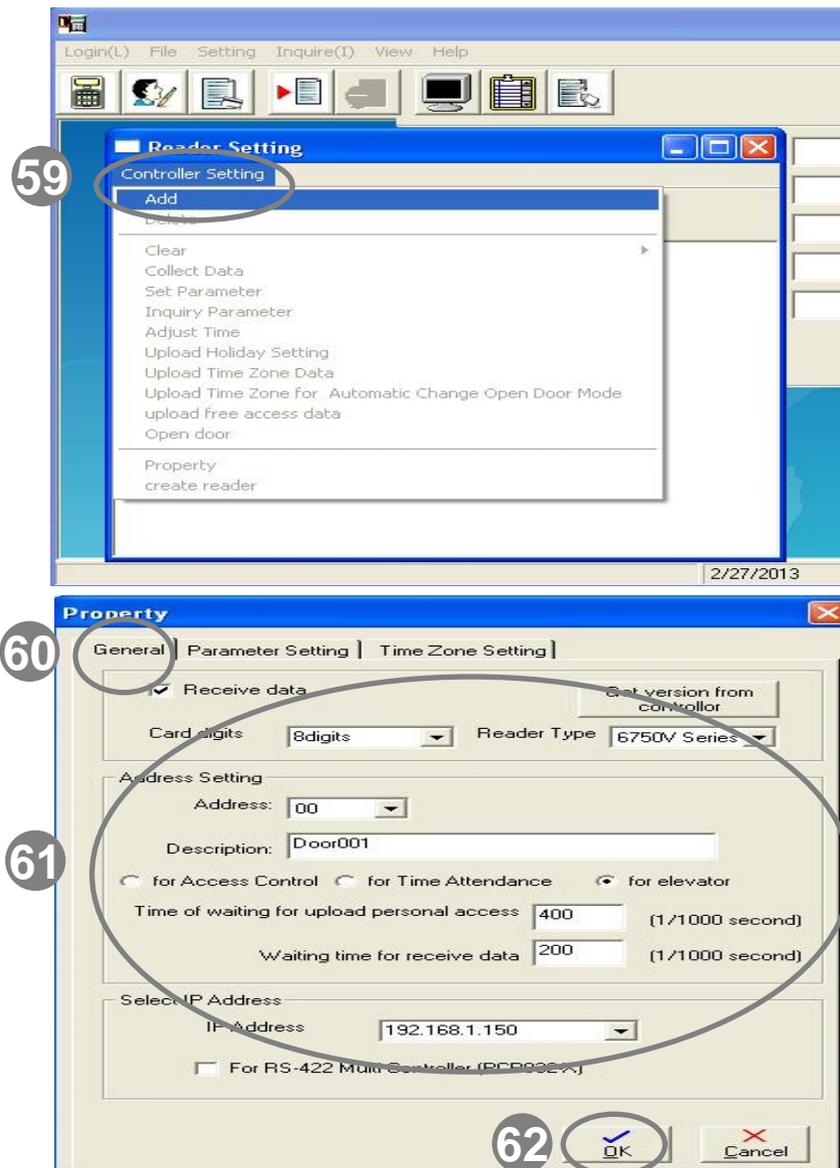


**57** : Press " Close" to save the settings

**58** : Click the menu " Setting (S) " and drop-down display window than click " Reader Setting "

# FAQ:Software upgrade instructions

version: access control software of ELE v1.x.x.x upgrade to v2.x.x.x



**Instruction: 9.**After upgrading to ELE access software 2.x.xx, please must reset up the related connection setting of reader. The sequence of setting is "Initial Setting", "Connect Setting" and "Reader setting", please make sure all the related settings are the same as the settings before upgrading.

**59** : In the " Reader setting " menus, please click the "controller settings" , it will drop-down display window, please select "Add"

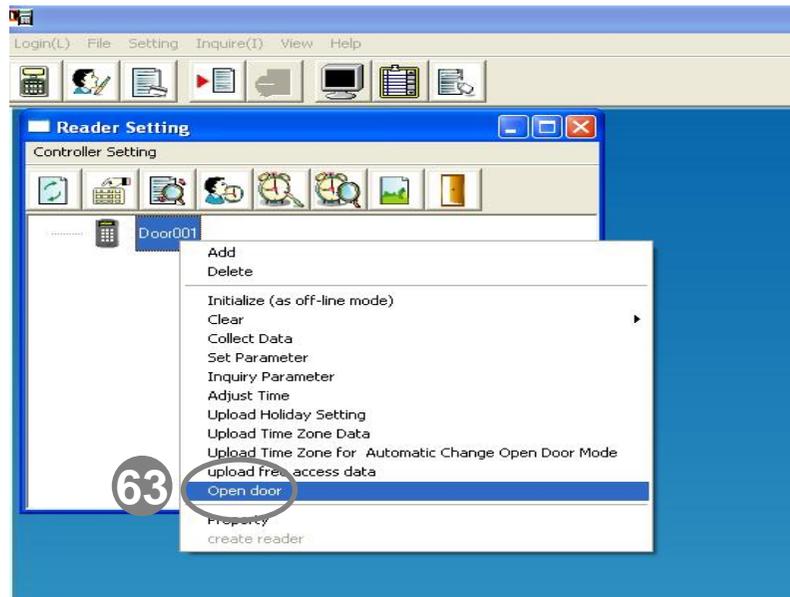
**60** : Click " General " tab

**61** : Please key in all of the card reader settings in gray circle, and please make sure the settings are the same as last settings.

**62** : Press " OK " to save the setting

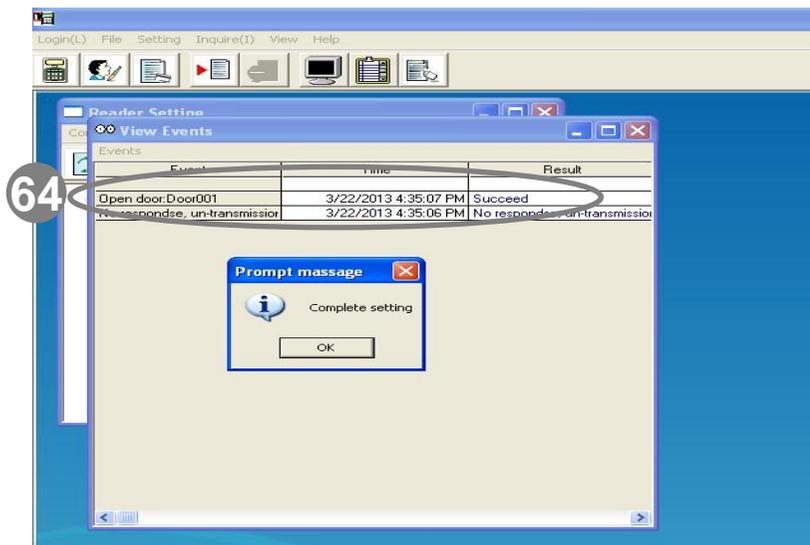
# FAQ:Software upgrade instructions

version: access control software of ELE v1.x.x.x upgrade to v2.x.x.x



**Instruction: 9.**After upgrading to ELE access software 2.x.xx, please must reset up the related connection setting of reader. The sequence of setting is "Initial Setting", "Connect Setting" and " Reader setting", please make sure all the related settings are the same as the settings before upgrading.

**63:** Please click the Left mouse button to choose the card reader (Blue highlight means it was selected) then click the right mouse button, the function menu will appear, and please select " Open door" . It can test if the connection is succeeded.



**64:** At this moment, " view events "window will appear, please check if the testing result of open door by using card reader is "Succeeded ", If yes, it means that the software upgrade is succeeded.